

## Terms & Conditions: 1/5-7 Golf Avenue, Mollymook

Prior to completing your booking, please ensure you have read and agreed to our standard terms and conditions. To maintain a quiet and relaxing time for all guests. Beachfront One has a strictly "No Party" policy.

**Cancellation Policy:** Your deposit is non-refundable and secures your booking. Any cancellation within 8 weeks of your stay will incur the cost of 100% of your tariff. Should you cancel with more than 8 weeks notice, we will refund any payment in excess of the initial deposit paid.

**No refund:** After arrival, there will be no refund due to cancellation and no alteration to any booking.

**Guest Numbers:** Only the number of guests paid for are permitted to occupy the apartment. Fees will apply for extra guests that have not been agreed to prior with the owner/ managing agent. The apartment is available as a 1 bedroom (up to 2 guests) apartment, 2 bedroom (up to 4 guests) apartment or 3 bedroom (up to 6 quests) apartment.

**Security Bond:** Details of a valid credit card/ or cash representing a "Security Bond" will be taken prior to arrival.

**Damage:** Neither the Body Corporate, nor the apartment owner are liable for any damage or loss to property or any bodily injury that a guest may sustain while in the complex. Damage, breakages, theft and loss are the guest's responsibility during their stay. Guests will be liable for payment of any charges incurred together with replacement and necessary costs for any damage or loss to the apartment and/or its contents.

The guest authorises the owner/ managing agent to charge the guest's credit card for any loss (including loss of keys), damage or monetary contribution for which any guest is liable under this document or otherwise.

We do make every attempt to contact a holiday guest within 48 hours of departure, however, if a guest is not contactable, we reserve the right to process any payments required to cover the loss, damage or for extra cleaning as stated above.

**Pets:** No pets are allowed under any circumstances.

**Noise:** Disturbance to our neighbours, including excessive noise is prohibited and may result in termination of rental without a refund. As a courtesy to other guests, please reduce noise to a minimum after 10pm.

**Smoking:** The apartment is <u>non smoking</u>, an extra cleaning fee will be charged if anyone has been smoking inside.

**Rubbish:** On departure, please remove any rubbish to the bin area located at the rear of the complex. If the bin for apartment one is full, please feel free to use the bin for apartment 2, 3 or so on.

No spray tan or bleach is to be used on, or in, the apartment. Damage to linen will result in you incurring the replacement cost.

**Dish washing/ cleaning:** All crockery, cutlery, pots and pans and any other kitchenware is to be washed and returned to its original place and not left in the dishwasher, sink or on the kitchen bench. Please ensure that this is adhered to or a fee will be deducted from your nominated credit card.

The oven and grill must be left in the same clean condition as on arrival (no food left on the grill and thoroughly cleaned).

**BBQ/ Gas bottle:** The BBQ hot plate is to be left in a clean condition as on arrival. An additional cleaning fee will be charged if not adhered to. Please ensure you turn the gas bottle off after use.

**DVD's/ Coffee Table Books/ Games:** For your enjoyment, games, DVD's and books have been provided for guests, please look after them so everyone can continue to enjoy their use.

**Safety:** A fire extinguisher, fire blanket and first aid kit are located inside the kitchen pantry cupboard.

**Security:** Please keep the apartment locked when you are out and about. Whilst Mollymook is quite safe, we recommend that you do not leave valuables on the front terrace.

Wi-Fi: NBN Wi-Fi has been installed to the apartment.

**Air conditioning:** Air conditioning has been installed to the apartment for your comfort. Please keep the external doors closed at all times whilst in operation, please keep the temperature set at 24 degrees, turn off the unit if you are out for an extended period (excessive electricity bills will affect and force us to increase the current tariff, so please be energy wise).

**Sand:** Please ensure to wash off sand prior to entering the apartment. There is an outdoor shower at the rear of the complex near the bin enclosure.

**Complimentary:** Please enjoy the beer, wine, water, chocolates and the coffee pods provided. We hope they help to make your stay at Beachfront One more enjoyable.

We reserve the right to terminate your stay should any of the above terms and conditions not be met.

Owner contact details:

Dale: 0417 485 501

OR

Ben: 0410 324 209

OR

Email: <u>ben.dale.pryde@bigpond.com</u>

Thank you and please enjoy a wonderful stay at Beachfront One, Mollymook.

Warm regards,

Ben & Dale